



^{HCDI}
**Transforming Clinical
Practice Initiative**
SUPPORT ALIGNMENT NETWORK

NATIONAL COUNCIL OF ASIAN PACIFIC ISLANDER PHYSICIANS
NATIONAL HISPANIC MEDICAL ASSOCIATION
NATIONAL MEDICAL ASSOCIATION
NATIONAL MINORITY QUALITY FORUM

Transforming Clinical Practice Initiative

Presented to

Ahahui o na Kauka (Association of Native Hawaiian Physicians) Board Meeting

Presented by:

HealthCare Dynamics International and the National Rural Accountable Care Consortium PTN

Saturday, February 6, 2016 2:30pm-3:00pm HST/4:30pm-5:00pm PST/6:30pm-7:00pm CST/7:30pm-8:00pm EST

This webinar is provided free-of-charge and is supported by Grant Number 1L1CMS-331480-01-00 from the U.S. Department of Health & Human Services, Centers for Medicare & Medicaid Services. The contents provided in this webinar are solely the responsibility of the presenters and do not necessarily represent the official views of HHS or any of its agencies.



Agenda

- Transforming Clinical Practice Initiative Overview (TCPI)
 - Who / What / How of TCPI?
- Support and Alignment Network (SAN)
 - HCD International TCPI SAN
- Practice Transformation Network (PTN)
 - National Rural Accountable Care Consortium
- Questions and Answers



Transforming Clinical Practice Initiative

The Transforming Clinical Practice Initiative (TCPI) is one of the largest federal investments uniquely designed to support clinician practices through nationwide, collaborative, and peer-based learning networks that facilitate practice transformation.

On September 29, 2015, the Centers for Medicare & Medicaid Services (CMS) awarded \$685 million to **29** national and regional collaborative healthcare practice transformation networks (PTNs) and **10** Support and Alignment Networks (SANs) to provide technical assistance support to help prepare more than 140,000 clinicians with innovative tools and support needed to improve quality of care, increase patients' access to information, and spend dollars more wisely.



10 SUPPORT AND ALIGNMENT NETWORKS

- **HCD International, Inc.**
- American College of Emergency Physicians
- American College of Physicians, Inc.
- American College of Radiology
- American Medical Association
- National Nursing Centers Consortium
- Network for Regional Healthcare Improvement
- Patient Centered Primary Care Foundation
- The American Board of Family Medicine, Inc.
- American Psychiatric Association



29 PRACTICE TRANSFORMATION NETWORKS

- **National Rural ACC PTN**
- **Alabama Physician Alliance**
- **Care Transition Network**
- **Colorado Collaborative**
- **Community Care of North Carolina**
- **Compass PTN**
- **Connecticut PTN**
- **Garden State PTN**
- **Great Lakes PTN**
- **Greater New York City PTN**
- **Health Partners Delmarva**
- **LA Care PTN**
- **Mayo Clinic**
- **Midsouth PTN**
- **New York State PTN**
- **Northern New England PTN**
- **CQC**
- **PeaceHealth**
- **Practice Innovation Institute**
- **COSEHC**
- **Rhode Island PTN**
- **Southern New England PTN**
- **Southwest Pediatric PTN**
- **Tenet**
- **WWAMI**
- **VHA-UHC Alliance (Vizient)**
- **VHQC**
- **Washington Pediatric PTN**



TCPI Goals

Support more than 140,000 clinicians in their practice transformation work

Improve health outcomes for millions of Medicaid, Medicare, and CHIP beneficiaries

Reduce necessary hospitalization for 5 million patients

Generate \$1 - \$4 billion in savings to the federal government and commercial payers

Sustain efficient care delivery by reducing unnecessary testing and procedures

Build the evidence based on practice transformation so effective solutions can be scaled



Criteria for TCPI Participation

- All Physicians are eligible: Doctors of Medicine, Doctors of Osteopathy, Doctors of Podiatric Medicine, Doctors of Optometry, Doctors of Oral Surgery, Doctors of Dental Medicine, and Doctors of Chiropractic.
- All Practitioners are eligible: Physician Assistants, Nurse Practitioners, Clinical Nurse Specialists, Certified Registered Nurse Anesthetists, and Anesthesiologist Assistants, Certified Nurse Midwives, Clinical Social Workers, Clinical Psychologists, Registered Dietitians, Nutrition Professionals, Audiologists
- Advanced Practice Registered Nurses or APRNs.
- All Therapists are eligible: Physical Therapists, Occupational Therapists, and Qualified Speech-Language Therapists.



Criteria for TCPI Participation

- Participate in Physician Quality Reporting System (PQRS)

Note: To participate in TCPI, physicians and clinicians should be on the PQRS list of eligible participants. If a clinician is not currently enrolled in PQRS, the HCDI TCPI SAN can assist in facilitating enrollment.

- If you participate in the Medicare Shared Savings Program, Pioneer ACOs, Comprehensive Primary Care Initiative or Multi-Payer Advanced Primary Care Practice, you **cannot** participate in the TCPI.



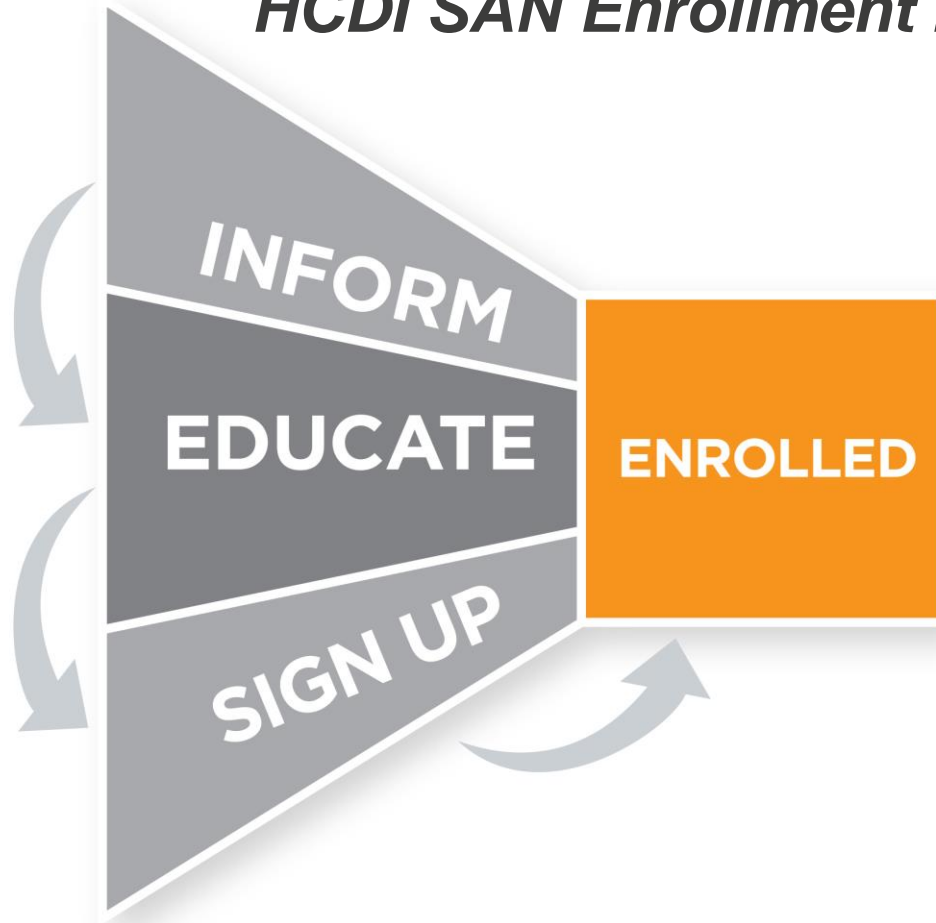
HCDI TCPI SAN Strategic Partners

- ✓ **National Council of Asian Pacific Islander Physicians**
- ✓ **National Hispanic Medical Association**
- ✓ **National Medical Association**
- ✓ **National Minority Quality Forum**

Together, we are the HCDI Support Alignment Network (SAN) committed to ensuring that clinicians- especially those who serve vulnerable populations, receive TCPI training.



HCDI SAN Enrollment Model





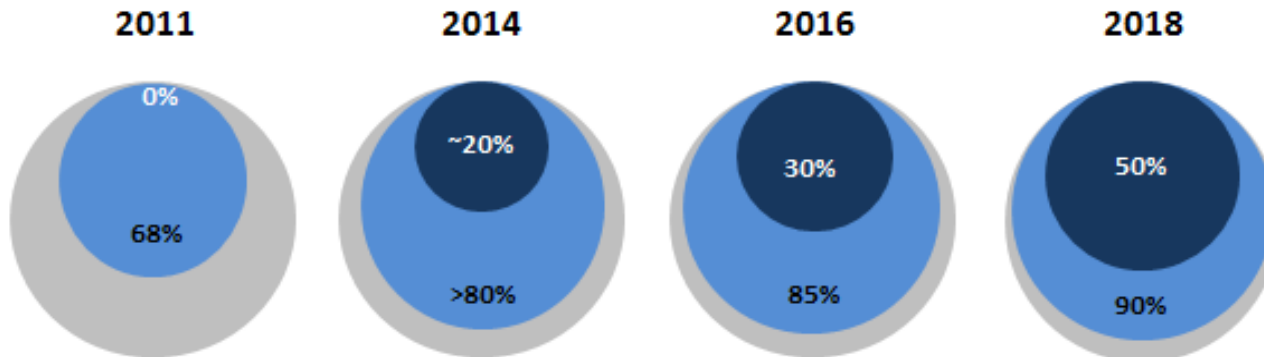
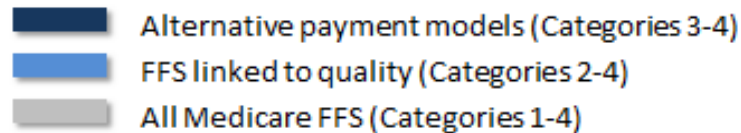
Why a Transformed Clinical Practice is Critical

- Minority populations experience approximately 30 to 40 percent poorer health outcomes than white Americans. This disparity leads not only to shortened lives and increased illness, but also costs the nation more than \$60 billion in lost productivity each year.
- Minority physicians are often delayed in the adoption of comprehensive use of electronic health records to measure, track and design interventions specific to the individual needs of our patients.
- Conceptualization, development and implementation of national physician practice transformation initiatives sorely lacks necessary diversity to create a safe, equitable, and efficient health system for all Americans, especially minority populations.



Preparing for the New Payment System

Target percentage of payments in 'FFS linked to quality' and 'alternative payment models' by 2016 and 2018



Message here is by 2018, alternative payment models (APMs, including shared savings, bundled payment, patient-centered medical homes, etc.) in Medicare and Medicaid will dominate the market. TCPI is a focused free government resource to assist physician practices make this transformation.



Clinician Benefits to Joining the TCPI

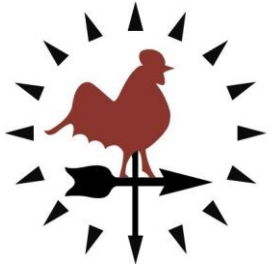
By enrolling in the TCPI, clinicians will:

- Receive FREE training, customized technical assistance, educational materials and peer coaching on clinical practice transformation
- Receive a practice transformation readiness survey
- Receive FREE training on the collection and use of data, stratified by race, ethnicity and language
- Learn how to effectively engage patients and families in care planning
- Receive performance measurements for diabetes outcomes, when necessary
- Receive FREE sensitivity training on cultural and linguistic delivery of care, when requested



Risk of Non-Participation

- Lost opportunity for ‘no cost’ technical assistance for practice enhancements
- Risk of decreased reimbursement under the new payment system
- Reactionary posture resulting from delayed preparation for the new payment system
- Patients denied access to new innovations in care coordination, physician support services and strategies to increase access to better care



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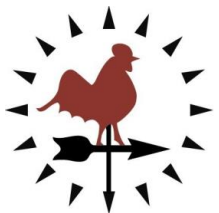
Practice Transformation Network (PTN)

The project described was supported by Funding Opportunity Number CMS-1L1-15-003 from the U.S. Department of Health & Human Services, Centers for Medicare & Medicaid Services. Its contents are solely the responsibility of the authors and do not necessarily represent the official views of HHS or its agencies.



Today's Objectives

- Provide overview of Practice Transformation Network Tools and Resources
- Identify Actions for Success
- Review 2016 Program Schedule



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Members Only: PTN Information Page

Action for Success: Log onto the PTN web page regularly.

<http://www.NationalRuralACO.com/proprietary/ptn-participant-resources.shtml>



The screenshot shows the website for the National Rural Accountable Care Consortium. The header includes the organization's logo, name, and a navigation bar with links for Home, Blog, Contact, Member Login, and social media icons. Below the header, there is a section titled "Practice Transformation Network: Participant Resources" with a sub-header "Participant Resources". The main content area contains a welcome message, a link to the welcome letter, and information about the 2016 Program Overview and Schedule. A sidebar on the right contains links for "Apply Now", "Get TCPI Brochure", "Contact Us", and "Latest from the Blog".

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Home | Blog | Contact | Member Login

Apply Now | Why Us? | Current Members | Presentations | Partners | About Us

Practice Transformation Network: Participant Resources

Thank you for participating in our Practice Transformation Network. Here are some resources that you will need for the program. If you have any questions, please contact your PTN team at PTN@NationalRuralACO.com or call Monica Bourgeois, Executive Director at 916.500.4777.

[Read our welcome letter here.](#)

2016 Program Overview and Schedule: This document includes a program overview as well as the schedule of all training meetings, webinars and workshops scheduled for 2016. We will keep this document updated throughout the year.

PTN Webinar Series

Webinar Call-In Number: 303.248.0285, www.ReadyTalk.com, Participant Code: 5004770 unless otherwise noted below.

No pre-registration is required. All webinars will be recorded and links to the slides and recordings will be posted below ASAP. All webinars are at 10 am PT unless otherwise noted.

> Apply Now

> Get TCPI Brochure

> Contact Us

Latest from the Blog



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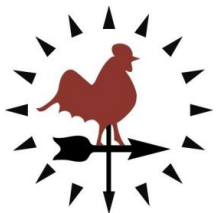
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PTN Assessment

Action for Success: Complete your PTN Baseline Assessment.

- Purpose is to track your organization's progress
- CMS Reporting requirement.
- Conducted onsite by NRACC Quality Specialist or your state's QIO/QIN with your leadership.
- You will be contacted in next 30 days to schedule.



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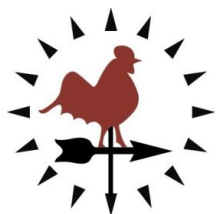
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Population Health and Value Based Payment Model: Education and Technical Assistance

Action for Success: Review 2016 Program schedule

	Interactive Webinar Series	Learning Management System	Quarterly Quality Improvement Workshop*	Annual Division Leadership Meeting*	Cohort Calls	(Optional) Annual National Meeting
Practice Manager	X	X	X			
Care Coordinator	X	X	X		2 x / Month	
CEO	X	X		X	Monthly	X
Physician Lead	X	X		X	Quarterly	X
Others as relevant	X	X	X			X



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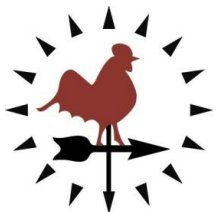
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Billable Care Coordination Program

Action for Success: Designate a Care Coordinator by 3/20/2016

- Notify us Name/Contact information of Care Coordinator at ptn@nationalruralaco.com
- Participate in hands-on Regional Workshop for three of your staff in April. Refer to 2016 Program Schedule to identify your location and training date.
- Certify your coordinators by July. Clinical Health Coach Training program is offered by the Iowa Chronic Care Consortium. It is a 26 hours on-line and self-paced program.



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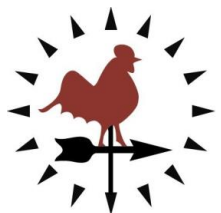
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Lightbeam Data Support

Action for Success: Designate a person to coordinate your IT interface and share flat file specifications

- Notify us Name/Contact information of IT staff at ptn@nationalruralaco.com
- Lightbeam training in February.
- Lightbeam installation by July 2016.



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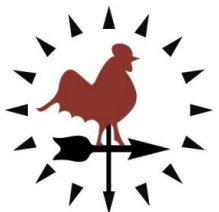
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NurseWise/Evolve

Action for Success: Attend 24hr Nurse Advice Hotline Webinar in Feb.
Action for Success: Complete Nursewise Survey on PTN website in Feb.

- 24-hour telephonic access to medical advice for Medicare patients.
- Necessary for your billable care coordination program's after-hours coverage.



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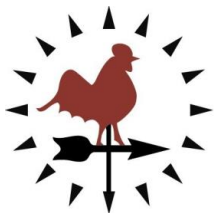
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Point-of-Service Patient Satisfaction Survey Tool and Tablet

Action for Success: Attend April webinar about survey tool and tablet.

Action for Success: Complete Survey posted on PTN webpage.

- Each practice eligible to receive single use tablet for patients to complete satisfaction survey.
- Tablets will be deployed in May.



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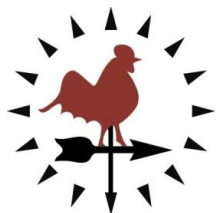
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Preparing to become a Patient-Centered Medical Home (PCMH)

Action for Success: Attend June Webinar about PCMH.

Action for Success: Complete Plan-Do-Study-Act activities.

- Lay the foundation to apply for certification as a PCMH.
- The primary PCMH elements are built into our program in a Plan, Do, Study, Act (PDSA) format.



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Practice Workflow Redesign

Action for Success: Designate a care coordinator.

Action for Success: Schedule staff to attend one Regional Workshop per quarter.

- Your practice will receive easy-to-implement workflow tools.
- We will work together to create custom implementation plan – tailored to your practice's needs and challenges



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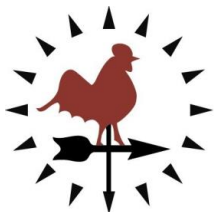
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Improved Billing and New/Increased Revenue Streams

Action for Success: Actively participate in program activities – PDSAs, Workflows, Trainings, and Workshops.

- Program activities designed to reduce cost and improve quality.
- Maximize additional population health payments
- Prevent value-based payment penalties
- Improve financial stability of local health systems.



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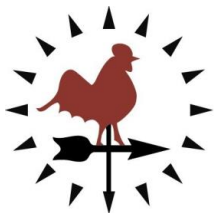
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TCPI National Portal / PTN Community

Action for Success: Stay informed – register in Healthcare Communities at www.healthcarecommunities.org



The screenshot shows the homepage of the Healthcare Communities portal. At the top, the header includes the text "HEALTHCARE COMMUNITIES" with the tagline "SHARE ♦ LEARN ♦ IMPROVE" below it. A search bar labeled "Search HC Portal..." is positioned to the right of the header, along with "Register" and "Login" buttons. A dark navigation bar contains links for "Home", "Communities", "Community News", "Resource Center", and "Help". The main content area features a "Welcome to Healthcare Communities" message, a brief description of the portal's purpose, and a "Featured Community" section for the "TCPI Transforming Clinical Practices Initiative". This section includes buttons to "Join a TCPI Community" and "Go to the TCPI Page". Below this, a large banner for the "TCPI Transforming Clinical Practices Initiative" is displayed, with the text "HELPING CLINICIANS ACHIEVE LARGE-SCALE HEALTH TRANSFORMATION" and a 3D bar chart graphic. On the right side of the banner, a login section titled "What would you like to do?" includes input fields for "Get Started", "Register", "Login", and "Forgot Password". The date "Thursday, January 28, 2016" is shown in the top right corner of the page content.



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Questions, Comments, Concerns Please Ask...

Executive Director: Monica Bourgeau: mbourgeau@nationalruralaco.com

Regional Vice Presidents :

Northwest Region: Sue Deitz: sdeitz@nationalruralaco.com

Southwest Region: Shannon Calhoun: scalhoun@nationalruralaco.com

Northeast Region: Joann Ort: jort@nationalruralaco.com

Southeast Region: Kathy Whitmire: kwhitmire@nationalruralaco.com

We look forward to working with you!



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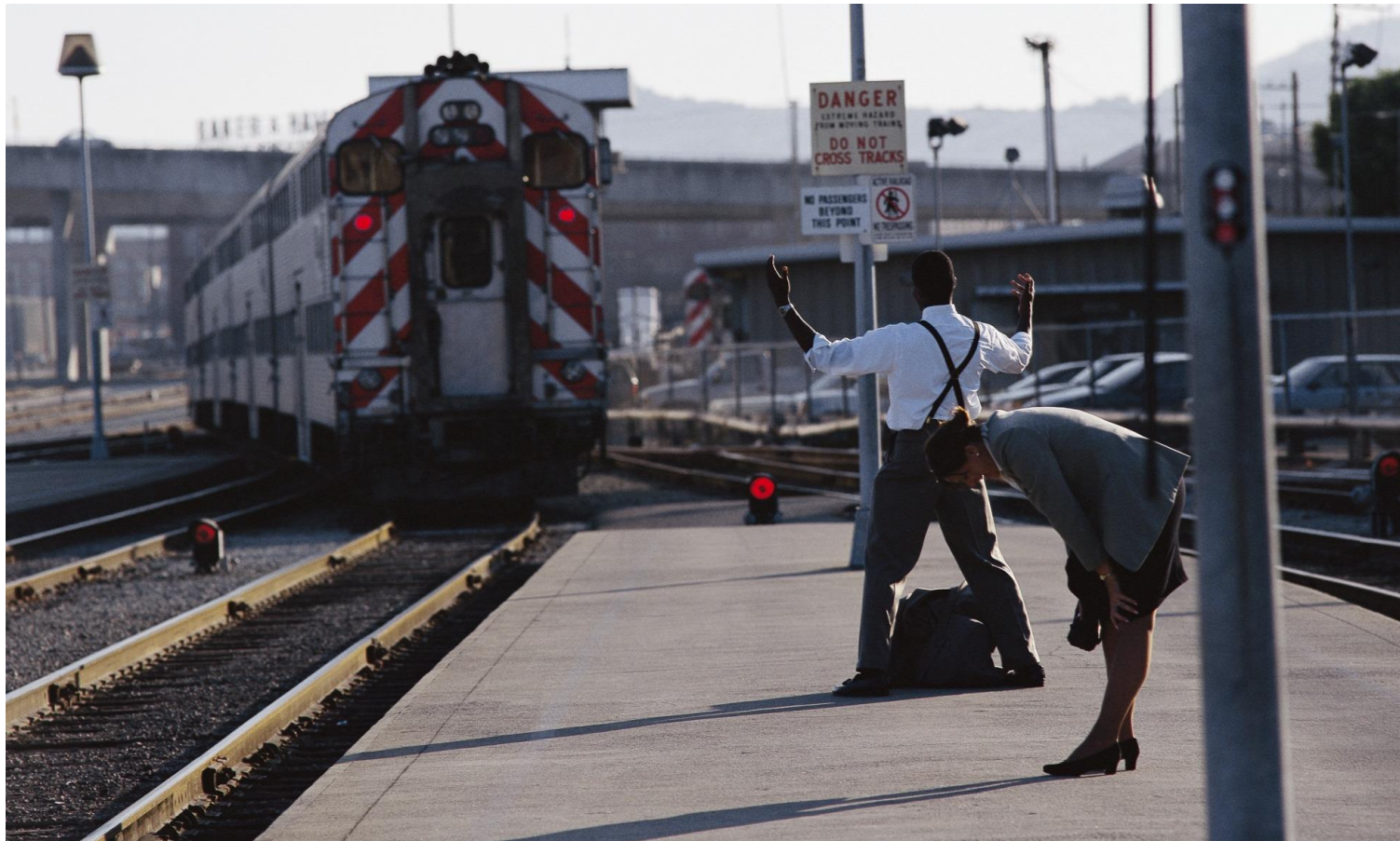
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Call to Action: Get on Board Now! Don't Miss the TCPI Train!





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Thank You!

www.tcpisan.org